

# Ticket Support Software



<b>Address</b>	{value_address}
<b>Contact Person</b>	{value_contact_person}
<b>Mobile Number</b>	{value_mobile_number}
<b>Email</b>	{value_email}

All these features are included in site settings menu. You can control whether email should be sent or not, enable/disable attachments, define your custom attachment types etc. Site Settings. Email Settings. Ticket Settings. Attachment Settings. Admin can view voting report for technician. Admin can set send emails. Admin can add/edit and view technicians, can define permissions like admin panel access ,cross technicians tickets support, assign categories etc. News: you can post news from admin panel based on permission news can be viewed by technician/users. Knowledge base: you can create unlimited knowledge base with categories and articles.

For more details, please visit <http://scripts.goclix.com/ticket-support-software-2535>

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