

Omnistar Live Web Based Help Desk Software



Address	{value_address}
Contact Person	{value_contact_person}
Mobile Number	{value_mobile_number}
Email	{value_email}

Omnistar live is a comprehensive web based php customer support solution that provides live chat, help desk ticket tracking, a customizable FAQ Knowledgebase and more. All of these integrated components help to provide a more effective customer support environment for your customers. Your customers will have the ability to easily submit helpdesk tickets through the user friendly interface or they may email inquires and have them automatically routed into the helpdesk. With our online chat software your support staff will also have the ability to chat directly with any customer or visitor to your web site via the live chat component. Through the private label online chat software component your staff will also be able to push web pages to visitors, save chat transcripts and get valuable information about site visitors such as last pages visited. The customer support software also includes a customizable troubleshooter tool that can contain step by step problem solving info.

For more details, please visit <http://scripts.goclix.com/omnistar-live-web-based-help-desk-software-1552>
