

novosolutions Help Desk Software



Address	{value_address}
Contact Person	{value_contact_person}
Mobile Number	{value_mobile_number}
Email	{value_email}

Help Desk Software Features & Benefits Reduced Support Staff Time: Customers/End Users can easily submit a support request through your web site or company Intranet/Extranet. These requests are automatically added to the Help Desk ticket queue, reducing the number of inbound support calls and eliminating the ticket creation process by your help desk support staff. Of course, your support staff can manually add help desk tickets as well. Through the help desk, customers/end users can also track the status of their request through your web site. Organize & Track Requests Across Departments: Distributed Help Desk Software Management allows each department or group within your organization to manage their own support/request/project queue. Global managers can view/manage all queues through the help desk.

For more details, please visit <http://scripts.goclix.com/novosolutions-help-desk-software-3650>