

Help Desk Software & Customer Service Software



Address	{value_address}
Contact Person	{value_contact_person}
Mobile Number	{value_mobile_number}
Email	{value_email}

Complete web-based helpdesk system that manages all incoming and outgoing tickets and e-mail messages through a central, intuitive user interface. The system includes a full-featured knowledge base that can deliver relevant articles based on the questions your clients enter into new tickets. Advanced workflow functions allow you to assign, forward, and comment on tickets while viewing the activity of other administrators in real time. SupportTrio also provides fine control over user permissions, allowing you to maintain a number of separate departments or even entire helpdesks which are accessible to only the most relevant clients and staff members. Additional features include a file library, troubleshooter module, calendar and address book, plus full integration with the TrioLive live chat system.

For more details, please visit <http://scripts.goclix.com/help-desk-software-customer-service-software-25096>