## DeskLance - Advanced HelpDesk/Ticketing System

Address Contact Person Mobile Number Email



{value\_address}
{value\_contact\_person}
{value\_mobile\_number}
{value\_email}

DeskLance is a HelpDesk for Internet companies that require communicating with their customers. Includes Admin Area, Staff Area, Member Area. With a fast,easy template and Live chat system, it is the superior one. Add/Edit/Delete/Email Admins,Staff,Members. Create/Edit/Delete/Close/ Open Tickets. Send/View/Delete/Reply Private Messages. Add/Edit/Delete F.A.Q. in Integreted Knowledge Base. Fetch Mail through any Mail server and convert to tickets. Ability to search tickets. ADD/EDit/Delete staff notes viewable by staff/admins. IP Lookup feature to check the server status of specific ports. Mail Piping, Unlimited Saved Responses, TroubleShooters. New mail piping supports multiple mail programs and is far more flexible. New version contains mySQL Toolbox with mySQL backup. And Much Much More. Easy Web-Based Installation.

For more details, please visit http://scripts.goclixy.com/desklance-advanced-helpdesk-ticketing-system-23077